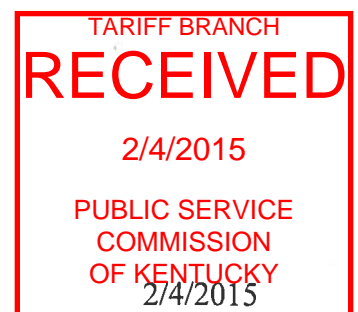


| | | |
|------------|---------|----------|
| Navigation | Reports | PSC Home |
|------------|---------|----------|

KY Public Service Commission

Utility Information

| General | Address | Comments | Counties | Groups |
|---|---------|----------|----------|--------|
| <p>Comments for Utility ID: 5004000 Flatel, Inc.</p> <p>Address "Suite" changed per Information Form received 1/22/2007. Company name changed 1/13/2011 per SOS. Changed address per 7/10/2014 notice. Made inactive per 2/3/2015 notice.</p> <p style="text-align: right;">Last Changed: 2/4/2015</p> | | | | |



TITLE SHEET

TELECOMMUNICATIONS PRICE LIST

This price list contains the descriptions, regulations, and rates applicable to the furnishing of service and facilities for alternative local exchange telecommunications services provided by FLATEL, Inc., with principle offices at 2300 Palm Beach Lakes Blvd, Executive Center Suite 210, West Palm Beach, FL 33409. This price list applies for services furnished within the state of Kentucky. This price list is on file with the Kentucky Public Service Commission, and copies may be inspected, during normal business hours, at the Company's principal place of business.

Furnished By:

FLATEL, Inc
2300 Palm Beach Lakes Blvd.
Suite 210
West Palm Beach, FL 33409
(888) 777-6561

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE
9/23/2004
PURSUANT TO 807 KAR 5:011
SECTION 9 (1)

Issued: August 15, 2004

Issued By: Abby Matari, CEO

By  004
Executive Director

CHECK SHEET

The sheets listed below, which are inclusive of this price list, are effective as of the date shown at the bottom of the respective sheet(s). Original and revised sheets as named below comprise all changes from the original price list and are currently in effect as of the date at the bottom of this page.

| SHEET | REVISION |
|-------|----------|
| 1 | Original |
| 2 | Original |
| 3 | Original |
| 4 | Original |
| 5 | Original |
| 6 | Original |
| 7 | Original |
| 8 | Original |

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SYMBOLS SHEET

This following are the symbols used for the purposes indicated below:

D – Delete or Discontinue

I - Change Resulting In An Increase to A Customer's Bill

M – Moved From Another Price List Location

N – New

R – Change Resulting In A Reduction To A Customer's Bill

T – Change in Text Or Regulation But No Change In Rate Or Charge

- A. Check Sheets** – When a price list filing is made with the *KPSC, an updated check sheet accompanies the price list filing.
- B. Sheet Numbering and Revision Levels** – Sheet numbers appear in the upper right corner of the page. Sheets are numbered sequentially. However, new sheets are occasionally added to the price list. When a new sheet is added between sheets already in effect, a decimal is added. For example, a new sheet added between existing sheets **14** and **15** would be **14.1**. Revision levels also appear in the upper right corner of the page. These levels are used to determine the most current sheet version on file with the *KPSC. For example, the 4th revised sheet **14** cancels the 3rd revised sheet **14**.

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SECTION – 1 TECHNICAL TERMS AND ABBREVIATIONS

Access Line – An arrangement, which connects the customer’s location to the Company’s network switching center.

Authorization Code – A numerical code, one or more of which are available to a customer to enable him/her to access the carrier, and which are used by the carrier both to prevent unauthorized access to its facilities and to identify the customer for billing purposes.

Company or Carrier – FLATEL Inc

Central Office – A location where there is an assembly of equipment that establishes the connections between subscriber access lines, **trunks**, switched access circuits, private line facilities, and special access facilities with the rest of the telephone network.

Customer – The person, ~~firm~~, corporation or other entity, which orders, service and is responsible for payment of charges due and compliance with the Company’s tariff regulations.

Exchange – The entire telephone plant and facilities used in providing telephone service to subscribers located in an exchange area.

Intra- LATA Toll Message – Those toll messages which originate and terminate within the same LATA.

Message – a completed telephone call.

Non-Recurring Charge (“NRC”) – The initial charge, usually assessed on a one-time basis, to initiate and establish service.

FLATEL – Used throughout this tariff to refer to FLATEL, Inc.

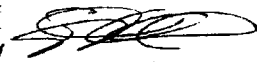
Recurring Charges - The charges to the Customer for services, facilities, or equipment, which continue for the agreed upon duration of the service.

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SECTION -2 Rules and Regulations**2.1 UNDERTAKING**

- 2.1.1 The Company undertakes to furnish local communications service pursuant to the terms of this tariff in connection with one way or two way communications.
- 2.1.2 The Company is responsible under this tariff only for the services provided.
- 2.1.3 The Company provides access to "911" services, as required.

2.2 LIMITATIONS

- 2.2.1 The Company reserves the right to discontinue service when necessitated by conditions beyond its control, or when the Customer is using the service in violation of the provisions of this tariff.
- 2.2.2 Service may be limited or discontinued by the Company, without notice to the Customer, by blocking traffic to certain countries, cities, or NXX exchanges, or by blocking calls using certain Account Codes or Authorization Codes, when the Company deems it necessary to take such action to prevent unlawful use of its service.

2.3 LIABILITY OF THE COMPANY

- 2.3.1 The Company shall not be liable for any claim or loss, expense or damage (including indirect, special or consequential damage), for any interruption, delay, error, omission, or defect in any service or transmission provided under this tariff, by any malfunction of any service or facility provided by an Act of God, fire, war, civil disturbance, or act of government, or any other cause.

2.4 RESPONSIBILITY OF THE CUSTOMER

- 2.4.1 The Customer is responsible for making proper application for service; placing any necessary orders, for complying with tariff regulations; and payment of charges for services provided.

2.5 TAXES

- 2.5.1 FLATEL reserves the right to bill any and all applicable taxes in addition to any recurring, non-recurring, per call, usage charges.

2.6 Return Check Charge

- 2.6.1 A \$29.00 Returned Check Charge may be collected in accordance with the state of K.Y.

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SECTION -3 BASIC SERVICE DESCRIPTION AND RATES

| | | | |
|-----------|--|-----------|----------|
| 3.1 Rates | | | |
| | Bell South | RESIDENCE | BUSINESS |
| | Order to establish or add new service (Connect fees) | \$40.00 | \$65.00 |
| | Order to change or add to existing service | \$19.00 | \$19.00 |
| | Order to Reconnect Temporarily Disconnected service | \$25.00 | \$25.00 |
| | Kentucky AllTel | | |
| | Order to establish or add new service (Connect fees) | \$55.00 | \$65.00 |
| | Order to change or add to existing service | \$19.00 | \$19.00 |
| | Order to Reconnect Temporarily Disconnected service | \$25.00 | \$25.00 |

3.2 Plans

PREPAID HOMEPHONE SERVICE PLANS

(Include KY Life Support Charge of \$0.08 per line per month and KY TRS/TDD Surcharge of \$0.10 per line per month)

BellSouth and Kentucky AllTel Service Areas

| | | |
|---|---|--|
| Unlimited Local Access With BellSouth Area Plus® and BellSouth Complete Choice® Advantage Deluxe \$49 | Unlimited Local Access With BellSouth Area Plus® Advantage Plus \$39 | Unlimited Local Access With BellSouth Complete Choice® Advantage \$39 |
|---|---|--|


No LD. required

| | | |
|---|---|--|
| Unlimited Local Access With BellSouth Area Plus® and BellSouth Complete Choice® NID Advantage Deluxe \$59 | Unlimited Local Access With BellSouth Area Plus® NID Advantage Plus \$49 | Unlimited Local Access With BellSouth Complete Choice® NID Advantage \$49 |
|---|---|--|

| | |
|--|--|
| Unlimited Local Access DIRECT CUSTOMER Direct Easy Pay | Unlimited Local Access Direct Customers Call Waiting & Caller ID Direct Easy Pay Deluxe |
|--|--|

| | |
|--|---|
| Unlimited Local Access Easy Pay \$49 | Unlimited Local Access Call Waiting & Caller ID Easy Pay Deluxe \$59 |
|--|---|

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SECTION 4 – MISCELLANEOUS SERVICE AND RATES

| Features | Prices | |
|--|-------------|----------|
| | Residential | Business |
| Call Selector: | \$4.00 | \$4.50 |
| Call Tracing: | \$4.00 | \$5.00 |
| Call Return (*69): | \$6.00 | \$6.00 |
| Caller ID Basic (shows number only): | \$7.50 | \$10.00 |
| Caller ID Deluxe (shows name and number): | \$11.00 | \$11.00 |
| Three Way Calling: | \$5.00 | \$5.00 |
| Call Waiting | \$6.25 | 6.25 |
| Call Forwarding with Busy Line - Basic | \$1.00 | \$3.25 |
| Call Forwarding with Busy Line w/ customer control | \$3.00 | \$6.25 |
| Call Forwarding Variable: | \$5.00 | \$5.00 |
| Call Forwarding - Don't Answer- Basic | \$1.00 | \$3.25 |
| Call Forwarding - Don't Answer w/ ring control | \$1.00 | \$3.25 |
| Call Forwarding - Don't Answer w/ customer control | \$3.00 | \$6.25 |
| Flexible Call Forwarding: | \$5.00 | \$9.00 |
| Flexible Call Forwarding Plus: | \$7.00 | N/A |
| Flexible Call Forwarding Plus with Audio Calling Name: | \$9.00 | N/A |
| Flexible Call Forwarding with Audio Calling Name: | \$7.00 | \$11.00 |
| Preferred Call Forwarding: | \$4.00 | \$5.00 |
| Remote Access to Call Forwarding: | \$5.20 | \$9.00 |
| Repeat Dialing: | \$4.00 | \$5.00 |
| Ringmaster Service - 1 Additional Telephone Number: | \$4.00 | \$8.75 |
| Ringmaster Service - 2 Additional Telephone Number: | \$6.00 | \$11.00 |
| Speed Calling 30: | \$3.00 | \$5.00 |
| Speed Calling 8: | \$2.00 | \$3.00 |
| Call Hunting: | \$9.40 | \$9.40 |
| Inside Wire Maintenance Service Plan: | \$5.00 | \$5.00 |
| Non-Published Listing: | \$2.00 | \$2.00 |
| Anonymous Call Rejection | \$3.00 | \$4.00 |
| Call Block | \$4.00 | \$4.00 |
| Memory Call | \$10.95 | \$12.95 |

*Rates subjected to change

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FLATEL INC

2300 Palm Beach Lakes Blvd. Exec. Ctr. Suite 210 - West Palm Beach, FL 33409

Check here to change address
and make changes on the back of this page.

TELEPHONE BILL

| DATE DUE | AMOUNT DUE |
|----------|------------|
| | |
| | |

2300 Palm Beach Lakes Blvd
Executive Center Suite 210
West Palm Beach, FL 33409-3304



Please detach and return this portion with your payment payable to FLATEL INC. Please put your account number on your payment

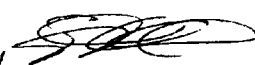
INVOICE #
DATE DUE
PAST DUE BALANCE
LAST PAYMENT RECEIVED
CURRENT ACTIVITY
Total Taxes & Fees
Total Amount Due

| |
|--|
| |
|--|

Customer Service/Billing Inquiries:
861-688-2625 1-888-777-8581
FLATEL, Inc.
2300 PB Lakes Blvd Suite 210 West Palm Beach, FL 33409



#000041

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